

Dr. Andrew D. Kitchenham

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## 10-hour Conflict Resolution in the Workplace Course

AK C & C provides the following services:

- Conflict Resolution Training
- Conflict Mediation
  - Two party
  - Multiparty
- Conflict Coaching
- Conflict Styles Assessment
- Personality Type Assessment
- Executive Coaching
- Communication Skills Training

Andrew Kitchenham Consulting & Coaching  
*Consulting with a purpose*

**AK** CONSULTING  
& COACHING



### Course Overview

In general, this course is offered over five consecutive weeks and each week will entail a two-hour commitment from participants. It is tailor made to the post-secondary professional audience but often it includes a different topic each week dealing with conflict in the workplace. It will be delivered online to maximize participation across the province and will utilize Zoom as the learning platform (see <https://zoom.us/> for further information or to download the app). Participants will have the opportunity to interact with Dr. Andrew Kitchenham as well as with each other. Further information can be found by contacting him at [2doc@andrewkitchenhamconsulting.com](mailto:2doc@andrewkitchenhamconsulting.com).

The course will result in a certificate after completion of the 10 hours, if participants need proof of the course. The target offering will be those individuals who work in online and face-to-face business settings but all are welcome.

The course is delivered as part of the services from [Andrew Kitchenham Consulting and Coaching](http://www.andrewkitchenhamconsulting.com) and is not affiliated with any university or college program.

**Cost: 500.00 per person and as an introductory offer, business members will also receive a complimentary conflict styles assessment (a \$250.00 value) .**

Start and end date: To be negotiated based on availability

